

SAFER WALES LTD

STREETLIFE VOLUNTEER OUTREACH PROJECT

- Title:** STREETLIFE Outreach Support Assistant
- Main Purpose:** The main purpose of the evening outreach support assistant is to support staff to reach out and engage with clients; providing emotional and practical support as well as motivational support for longer-term engagement.
- Responsible to:** Volunteer Mentor and Support Officer/Street Life Project Manager
- Background:** The Safer Wales's Street Life project has been operating in Cardiff since 2005 and has transformed the lives of many women impacted by sex work and victims and survivors of sexual exploitation.
- Many clients who access the project suffer from poor physical, mental, and sexual health and struggle with unresolved issues related to historic child sex abuse or family breakdown/being in care. They are entrenched in high-risk behaviors, lack confidence, and are reluctant to engage with mainstream services.
- We believe that women who are exploited through prostitution have the right to be safe and can access appropriate support. We work to enhance safety and increase well-being through a collaborative human rights and harm reduction approach.
- Outreach delivery** The Street Life evening outreach service is a crucial part of service delivery. The evening outreach service is led by StreetLife Project staff and supported by our team of trained volunteers and representation from partnership agencies.
- Outreach aims to** Reach out and engage with people who are impacted by sex work and victims of sexual exploitation, who are often a hidden population and who do not necessarily access mainstream service.
- Build and sustain ongoing trusting relationships to facilitate access to a wide range of services.
- Provide a wide range of front-line harm reduction, information, health, and other initiatives/services.
- Facilitate improvements in health and well-being and reduce the risks associated with sex work.
- Advertise and promote wider services offered by the project.
- Provide a referral and support gateway to other services.

Identify cases of sexual exploitation of young people and other forms of exploitation, provide appropriate support, and make appropriate referrals and interventions.

Main Duties:

To provide practical and emotional support to clients

To provide support to the outreach support workers.

Provide women with support, refreshments, and access to services through the StreetLife Project.

Report any relevant information as appropriate to the project.

Ensure the van is properly stocked and ready for the next session.

To ensure health and safety procedures are followed.

Ensure procedures and guidelines are followed.

To complete any monitoring forms as required.

Maintain confidentiality in accordance with Safer Wales LTD's confidentiality policy.

Training

All StreetLife Outreach volunteers receive induction training. The aim of the training is to prepare volunteers for outreach. Following induction, all volunteer positions are subject to a three-month probationary period.

Support and Supervision

Once recruited, the Outreach Volunteer Assistant will receive regular support sessions and supervision. Support will also be provided by the Volunteer Coordinator and Project Manager as and when needed.

Commitment

The nature of the project is to provide a regular outreach service. We ask that volunteer drivers give a minimum commitment to the project of one evening per fortnight. Safer Wales requires a minimum commitment of six months to the project.

Equal Opportunities:

Safer Wales is fully committed to actively promoting equal opportunities as an employer and providing all its services. It is the responsibility of all staff and volunteers to ensure the practical application of this policy.

To encourage and promote a more positive and tolerant atmosphere within and outside the organization on differences based on race, religion, gender, class, language, sexuality, diet, disability, etc.

Health & Safety

Under the Health & Safety at Work Act, all employees and volunteers are required to take care of their own health and that of other employees in complying with their statutory duties.

Person Specification:

- Eighteen Years of age and over
- Full Driving Licence (desirable)
- Non-judgemental
- Adaptable
- Approachable

Benefits of volunteering with Safer Wales:

- An opportunity to learn new skills
- Satisfaction with helping others
- Working in a team and developing relationships
- Chance to develop personal skills and experience